

## Calendar of Events

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September 18, 2025

### **IUG Forum: Vega Product Discussion and Customer Spotlights**

01:00 PM - 02:00 PM EST

*IUG Forum: Vega Product Discussions and Spotlights*

*Please join us on zoom to discuss Vega products and we'll highlight customer customizations.*

September 18, 2025

### **British Columbia (BC-IUG) IUG Regional**

**Coquitlam Public Library ? City Centre Branch**

**1169 Pine tree Way**

**Coquitlam, BC V3B 0Y1**

10:00 AM - 04:00 PM PST

*Dear British Columbia IUG Members,*

*We're excited to announce the launch of the British Columbia Innovative Users Group—and we'd love for you to be a part of it!*

*In partnership with Coquitlam Public Library, we're hosting our first in-person regional conference on Thursday, September 18, 2025 (10:00 AM - 4:00 PM):*

*Coquitlam – City Centre Branch*

*1169 Pinetree Way*

*Coquitlam, BC V3B 0Y1*

*This event will bring together library professionals from across Western Canada to share ideas, discuss workflows, and reconnect as a community. Clarivate will be joining us to share key product updates, answer questions, and support regional engagement efforts—and they'll also be generously providing complimentary refreshments.*

*Topics may include:*

*Sierra & Polaris*

*Vega Library Experience*

*Innovative Mobile, Phone Alerts & SMS*

*In addition to vendor-led updates, we'll host user-led sessions on topics submitted by the community. Help shape the agenda by submitting your ideas through the questionnaire form—we'll make sure your suggestions are included!*

*We'll also discuss ideas for future British Columbia IUG gatherings and how we'd like to shape the group moving forward.*

September 26, 2025

**Northern California (NorCal) IUG Regional  
Sacramento Public Library  
828 I Street  
Sacramento, CA 95814**

10:00 AM - 04:00 PM PST

Derek Brown, 2486507123

Derek.brown@rhpl.org

*Dear Northern California IUG Members,*

*We're excited to announce the official date for the (re)launch of the NorCal IUG Regional meeting on September 26 hosted by the Sacramento Public Library.*

*Friday, September 26, 2025 (10:00 AM - 4:00 PM):*

*Sacramento Public Library (Central Branch - West Meeting Room)  
828 I Street  
Sacramento, CA 95814*

*Clarivate will be joining us to share key product updates, answer questions, and support regional engagement efforts—and they'll also be generously providing complimentary morning refreshments (like bagels and pastries) for all attendees.*

*Main topics will include:*

*Sierra  
Vega Library Experience  
Innovative Mobile App and Phone Alert  
and much more!*

*In addition to vendor-led updates, we'll host user-led sessions on topics submitted by the community, such as:*

*Circulation workflows  
Staff training documentation and tips  
Sierra upgrade paths and planning  
Best practices for Sierra system administration*

*Help shape the agenda by submitting your ideas through the questionnaire form—we'll make sure your suggestions are included!*

*We'll also take time to discuss plans for future NorCal-IUG meetups—how often we should gather, which topics matter most, and how to keep the momentum going.*

*We're excited to reconnect!*

*If you have any questions or run into issues with the survey, feel free to contact Derek Brown (IUG Steering Committee) at Derek.Brown@rhpl.org.*

*We're also setting up a #NorCal channel on Discord to stay connected between events—stay tuned for more details!*

October 16, 2025

**IUG Forum: IUG Conference 2026! What to expect and how to participate.**

01:00 PM - 02:00 PM EST

*IUG Forum: IUG Conference 2026! What to expect and how to participate.*

*Please join us on zoom to discuss IUG 2026 in Chicago.*

October 17, 2025

**OH-IUG Regional Conference**

**Pickaway County Library**

**1160 N Court St**

**Circleville, OH 43113**

09:00 AM - 04:00 PM EST

Wes Osborn,

wosborn@clcoho.org

*The OH-IUG conference planning committee wants your input to make this year's OH-IUG conference on October 17th, 2025 at Pickaway County Library a great experience.*

*Please take this brief, less than 5 minute, survey to let us know what you're hoping for at OH-IUG 2025. There is also a section available if you are interested in presenting this year.*

*We request your response by September 5th at 12 PM.*

*Participants who complete the survey and provide their email address will be entered into a drawing to receive a FREE OH-IUG 2025 conference registration.*

October 23, 2025

**Ontario IUG Regional**  
**London Public Library ? Central Library**  
**251 Dundas Street**  
**London, ON N6A 6H9**  
10:00 AM - 04:00 PM EST  
*Dear Ontario IUG Members,*

*We're excited to announce the relaunch of the Ontario Innovative Users Group—and we'd love for you to be a part of it!*

*In partnership with London Public Library, we're hosting our first in-person regional conference on Thursday, October 23, 2025 (10:00 AM - 4:00 PM):*

*London Public Library – Central Library*  
*251 Dundas Street*  
*London, ON N6A 6H9*

*This full-day event will bring together library professionals from across Ontario to share ideas, discuss workflows, and reconnect as a community. Clarivate will be joining us to share key product updates, answer questions, and support regional engagement efforts—and they'll also be generously providing complimentary morning refreshments (like bagels and pastries) and a catered lunch for all attendees.. Topics will include:*

*Sierra & Polaris*  
*Vega Discover*  
*LX Starter*  
*Innovative Phone Alerts & SMS*

*In addition to vendor-led updates, we'll host user-led sessions on topics submitted by the community, such as:*

*Staff training and workflow best practices*  
*Removing expired OverDrive records from Sierra*  
*Using REST APIs and writing SQL queries*  
*Developing an action plan for cyber incidents*  
*Integrating RFID pads and receipt printers with Sierra Web*

*We'll also discuss ideas for future Ontario IUG gatherings and how we'd like to shape the group moving forward.*

October 24, 2025

**WILIUG Regional Fall Conference**

09:30 AM - 01:00 PM CST

Rebecca Pfenning,  
rpfenning@papl.info

*The WILIUG Fall Meeting will take place on Friday, October 24. This virtual meeting will feature live sessions, ILS-specific forums, and a presentation from Innovative. Registration is free! Click [here](#) to check your membership status or become a member.*

*The full agenda, as well as registration, will be available in September. Watch your inbox for updates! Agenda and registration links will also be available on the WILIUG website.*

*Call for Quick Hits Presenters*

*Got a clever idea, project, or tip to share? We're looking for presenters for our Quick Hits sessions—brief, 10 minute virtual presentations via Zoom that will be featured during the Fall Meeting.*

*This year, we're focusing on these short, impactful talks instead of full-length presentations. It's a great way to highlight a special project, creative ILS workaround, practical tip, or anything unique your library is doing!*

*Other suggestions for topics include: customization of your Find Tool, working with pick-up locations in Polaris 7.5, or API ordering setup with Baker and Taylor. Both Sierra and Polaris topics are encouraged!*

*Submit your proposal here by September 30. Preference given to proposals received by September 5.*

*We look forward to seeing you this October!*

November 5, 2025

**Rocky Mountain (RM-IUG) IUG Regional**  
**Denver Public Library - Central Library**  
**10 W. Fourteenth Ave. Pkwy.**  
**Denver, CO 80204**

10:00 AM - 04:00 PM MST

*Dear Rocky Mountain IUG Members,*

*We're excited to announce the (re)launch of the Rocky Mountain Innovative Users Group!*

*In partnership with Denver Public Library, we'll be hosting our first in-person regional conference on Wednesday, November 5, 2025, from 10:00 AM to 4:00 PM at:*

*Denver Public Library – Central Library*  
*10 W. Fourteenth Ave. Pkwy.*  
*Denver, CO 80204*

*This event will bring together library professionals from across the Rocky Mountain region to share ideas, explore workflows, and reconnect as a community. Clarivate will be joining us to provide product updates, answer questions, and support regional engagement efforts. They've also generously offered to provide complimentary refreshments throughout the day.*

*Clarivate topics will include:*

*Sierra & Polaris*

*Vega Library Experience*

*Innovative Mobile, Phone Alerts & SMS*

*In addition to vendor-led updates, we'll feature user-led sessions on topics submitted by the community, including:*

*Best practices for gathering statistics and transactions using SQL*

*Understanding discrepancies between Create Lists and SQL reports*

*A deep dive into the Consortium Management Extension*

*Self-service, automation, and AI in access workflows*

*Continued support for SQL and sysadmin forums*

*Louisville Public Library's experience with SmartLockers for self-service access in the*

*We'll also open the floor to discuss ideas for future Rocky Mountain IUG gatherings and how we'd like to shape the group moving forward.*

*If you didn't get a chance to share your ideas during the kick-off questionnaire—or if new thoughts have come to mind—we'd love to hear from you! Please take a moment to add your input using the form.*

November 20, 2025

**IUG Forum: Preparing for year end tasks on Polaris**

01:00 PM - 02:00 PM EST

*IUG Forum: Preparing for year end tasks on Polaris*

*Please join us on zoom to discuss preparing for year end tasks on Polaris.*

November 20, 2025

**IUG Forum: Preparing for year end tasks on Sierra**

03:00 PM - 04:00 PM EST

*IUG Forum: Preparing for year end tasks on Sierra*

*Please join us on zoom to discuss preparing for year end tasks on Sierra.*

Coming Soon

**IUG Forum: Template**

01:00 PM - 02:00 PM EST

*IUG Forum: INSERT NAME OF FORUM HERE*

*Please join us on zoom to discuss INSERT TOPIC HERE related topics for INSERT ILS HERE.*