

Calendar of Events

July 17, 2025

IUG Forum: Cataloging on Polaris

01:00 PM - 02:00 PM EST

IUG Forum: Cataloging on Polaris

Please join us on zoom to discuss cataloging topics on Polaris.

July 17, 2025

IUG Forum: Cataloging with Sierra

03:00 PM - 04:00 PM EST

IUG Forum: Cataloging with Sierra

Please join us on zoom to discuss cataloging related topics for Sierra.

August 15, 2025

SeMI-IUG Regional

Grosse Pointe Public Library ? Woods Branch

20680 Mack Ave

Grosse Pointe Woods, MI 48236

10:00 AM - 02:00 PM EST

Derek Brown, 2486507123

Derek.brown@rhpl.org

We're excited to announce the next SeMI IUG meeting on August 15 hosted by the Grosse Pointe Public Library.

Friday, August 15, 2025 (10:00 AM - 2:00 PM):

Grosse Pointe Public Library – Woods Branch

20680 Mack Ave

Grosse Pointe Woods, MI 48236

Clarivate will be joining us to share key product updates, answer questions, and support regional engagement efforts—and they'll also be generously providing complimentary morning refreshments (like bagels and pastries) for all attendees.

Topics will include:

Sierra & Polaris

Vega Library Experience

*Upcoming and existing beta partnership programs
and much more!*

Please submit any questions for Clarivate, along with any topics you'd like to discuss, ahead of time. We'll make sure they're directed to the appropriate product owners or support specialists and included on the agenda.

[Click here to fill out the form]

August 21, 2025

IUG Forum: System Administration on Polaris

01:00 PM - 02:00 PM EST

IUG Forum: System Administration on Polaris

Please join us on zoom to discuss system administration topics on Polaris.

August 21, 2025

IUG Forum: System Administration on Sierra

03:00 PM - 04:00 PM EST

IUG Forum: System Administration on Sierra

Please join us on zoom to discuss system administration topics on Sierra.

September 18, 2025

IUG Forum: Vega Product Discussion and Customer Spotlights

01:00 PM - 02:00 PM EST

IUG Forum: Vega Product Discussions and Spotlights

Please join us on zoom to discuss Vega products and we'll highlight customer customizations.

September 18, 2025

British Columbia IUG Regional

Coquitlam Public Library ? City Centre Branch

1169 Pine tree Way

Coquitlam, BC V3B 0Y1

10:00 AM - 04:00 PM PST

Dear British Columbia IUG Members,

We're excited to announce the launch of the British Columbia Innovative Users Group—and we'd love for you to be a part of it!

In partnership with Coquitlam Public Library, we're hosting our first in-person regional conference on Thursday, September 18, 2025 (10:00 AM - 4:00 PM):

Coquitlam – City Centre Branch

1169 Pinetree Way

Coquitlam, BC V3B 0Y1

This event will bring together library professionals from across Western Canada to share ideas, discuss workflows, and reconnect as a community. Clarivate will be joining us to share key product updates, answer questions, and support regional engagement efforts—and they'll also be generously providing complimentary refreshments.

Topics may include:

Sierra & Polaris

Vega Library Experience

Innovative Mobile, Phone Alerts & SMS

In addition to vendor-led updates, we'll host user-led sessions on topics submitted by the community. Help shape the agenda by submitting your ideas through the questionnaire form—we'll make sure your suggestions are included!

We'll also discuss ideas for future British Columbia IUG gatherings and how we'd like to shape the group moving forward.

October 16, 2025

IUG Forum: IUG Conference 2026! What to expect and how to participate.

01:00 PM - 02:00 PM EST

IUG Forum: IUG Conference 2026! What to expect and how to participate.

Please join us on zoom to discuss IUG 2026 in Chicago.

October 23, 2025

Ontario IUG (Regional)

London Public Library ? Central Library

251 Dundas Street

London, ON N6A 6H9

10:00 AM - 04:00 PM EST

Dear Ontario IUG Members,

We're excited to announce the relaunch of the Ontario Innovative Users Group—and we'd love for you to be a part of it!

In partnership with London Public Library, we're hosting our first in-person regional conference on Thursday, October 23, 2025 (10:00 AM - 4:00 PM):

London Public Library – Central Library

251 Dundas Street

London, ON N6A 6H9

This full-day event will bring together library professionals from across Ontario to share ideas, discuss workflows, and reconnect as a community. Clarivate will be joining us to share key product updates, answer questions, and support regional engagement efforts—and they'll also be generously providing complimentary morning refreshments (like bagels and pastries) and a catered lunch for all attendees.. Topics will include:

Sierra & Polaris

Vega Discover

LX Starter

Innovative Phone Alerts & SMS

In addition to vendor-led updates, we'll host user-led sessions on topics submitted by the community, such as:

Staff training and workflow best practices

Removing expired OverDrive records from Sierra

Using REST APIs and writing SQL queries

Developing an action plan for cyber incidents

Integrating RFID pads and receipt printers with Sierra Web

We'll also discuss ideas for future Ontario IUG gatherings and how we'd like to shape the group moving forward.

November 5, 2025

Rocky Mountain IUG Regional
Denver Public Library - Central Library
10 W. Fourteenth Ave. Pkwy.
Denver, CO 80204

10:00 AM - 04:00 PM MST

Dear Rocky Mountain IUG Members,

We're excited to announce the (re)launch of the Rocky Mountain Innovative Users Group!

In partnership with Denver Public Library, we'll be hosting our first in-person regional conference on Wednesday, November 5, 2025, from 10:00 AM to 4:00 PM at:

Denver Public Library – Central Library
10 W. Fourteenth Ave. Pkwy.
Denver, CO 80204

This event will bring together library professionals from across the Rocky Mountain region to share ideas, explore workflows, and reconnect as a community. Clarivate will be joining us to provide product updates, answer questions, and support regional engagement efforts. They've also generously offered to provide complimentary refreshments throughout the day.

Clarivate topics will include:

Sierra & Polaris

Vega Library Experience

Innovative Mobile, Phone Alerts & SMS

In addition to vendor-led updates, we'll feature user-led sessions on topics submitted by the community, including:

Best practices for gathering statistics and transactions using SQL

Understanding discrepancies between Create Lists and SQL reports

A deep dive into the Consortium Management Extension

Self-service, automation, and AI in access workflows

Continued support for SQL and sysadmin forums

Louisville Public Library's experience with SmartLockers for self-service access in the

We'll also open the floor to discuss ideas for future Rocky Mountain IUG gatherings and how we'd like to shape the group moving forward.

November 20, 2025

IUG Forum: Preparing for year end tasks on Polaris

01:00 PM - 02:00 PM EST

IUG Forum: Preparing for year end tasks on Polaris

Please join us on zoom to discuss preparing for year end tasks on Polaris.

November 20, 2025

IUG Forum: Preparing for year end tasks on Sierra

03:00 PM - 04:00 PM EST

IUG Forum: Preparing for year end tasks on Sierra

Please join us on zoom to discuss preparing for year end tasks on Sierra.

Coming Soon

IUG Forum: Template

01:00 PM - 02:00 PM EST

IUG Forum: INSERT NAME OF FORUM HERE

Please join us on zoom to discuss INSERT TOPIC HERE related topics for INSERT ILS HERE.